

Information

District Offices' Customer Service Centres

Online appointment booking: www.hamburg.de/kundenzentrum

Online information service: www.hamburg.de/behoerdenfinder

Information and appointment booking: HamburgService at 115 or 040 / 42828 – 0

All Customer Service Centres are closed on 24.12 and 31.12

District Office Hamburg-Mitte

	Mo	Tue	Wed	Thurs	Fr
Customer Service Centre Hbg.-Mitte Steinstraße 1 20095 Hamburg	7.45 am - 4.15 pm	7 am – 1 pm	closed	8 am – 6 pm	7.45 am - 1.15 pm
Customer Service Centre Hbg.-Mitte Foreigners Affairs Klosterwall 2 20095 Hamburg	8 am – 4 pm	8 am – 12 noon	closed	8 am – 4 pm	8 am – 12 noon
Customer Service Centre Finkenwerder Steendiek 33 21129 Hamburg	closed	closed	closed	8 am – 12 noon 1 am – 5 pm	closed
Customer Service Centre St. Pauli Simon-v.-Utrecht-Str. 4a 20359 Hamburg	8 am – 4 pm	7 am – 1 pm	8 am – 2 pm	8 am – 6 pm	closed
Customer Service Centre Meiendorf* Bargkoppelweg 60 22145 Hamburg	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm	7 am – 7 pm
Customer Service Centre Billstedt Öjendorfer Weg 9 22111 Hamburg	8 am – 4 pm	7 am – 1 pm	closed	8 am – 6 pm	8 am – 2 pm
Customer Service Centre Billstedt Foreigners Affairs Öjendorfer Weg 9 22111 Hamburg	8 am – 4 pm	8 am – 1 pm	closed	8 am – 4 pm	closed
Customer Service Centre Wilhelmsburg Mengestr. 19 21107 Hamburg	8 am – 4 pm	7 am – 3 pm	closed	9 am – 6 pm	8 am – 1 pm
Hamburg Welcome Center** Adolphsplatz 1 20457 Hamburg	8 am – 5 pm	8 am – 12 noon	8 am – 12 noon	8 am – 6 pm	7 am – 12 noon

* Only Passport and ID card issues with appointments!

** Only with appointments by info@welcome.hamburg.de

Information

District Offices' Customer Service Centres

District Office Altona

	Mo	Tue	Wed	Thurs	Fr
Customer Service Centre Altona Ottenser Marktplatz 10 22765 Hamburg	7 am – 3 pm	7 am – 2 pm	8 am – 1 pm	8 am – 6 pm	closed
Customer Service Centre Altona Foreigners Affairs Platz der Republik 1 22765 Hamburg	8 am – 4 pm	8 am – 12 noon	8 am – 12 noon (Passport affairs and appointments only)	8 am – 4 pm	closed
Customer Service Centre Blankenese Sülldorfer Kirchenweg 2a 22587 Hamburg	7 am – 2 pm	8 am – 6 pm	closed	7 am – 3 pm	8 am – 1 pm

District Office Eimsbüttel

	Mo	Tue	Wed	Thurs	Fr
Customer Service Centre Eimsbüttel Grindelberg 62 - 66 20144 Hamburg	8 am – 4 pm	7 am – 2 pm	8 am – 2 pm	9 am – 6 pm*	closed
Customer Service Centre Eimsbüttel Foreigners Affairs Grindelberg 62 - 66 20144 Hamburg	8 am – 12 noon	8 am – 12 noon	8 am – 12 noon	8 am – 12 noon	8 am – 12 noon
Customer Service Centre Lokstedt Garstedter Weg 11 22453 Hamburg	8 am – 4 pm	7 am – 2 pm	8 am – 2 pm	9 am – 6 pm*	closed

*If a public holiday follows a working day, opening hours will may be shortened to 4 pm.

District Office Hamburg-Nord

	Mo	Tue	Wed	Thurs	Fr
Customer Service Centre Hbg.-Nord Lenhartzstr. 28 20249 Hamburg	8 am – 2 pm	8 am – 4 pm (during 2 pm – 4 pm only with appointments)	7 am – 2 pm	9 am – 6 pm	closed
Customer Service Centre Hbg.-Nord Foreigners Affairs ** Kümmelstr. 7 20249 Hamburg	Personal arrangement of appointments: Mo – Thurs 8 am – 12 noon by phone: 040 / 42804-2981				
Customer Service Centre Barmbek-Uhlenhorst Poppenhusenstr. 6 22305 Hamburg	8 am – 4 pm	7 am – 1 pm	9 am – 11 am	9 am – 6 pm	8 am – 1 pm
Customer Service Centre Langenhorn Langenhorner Markt 7 22415 Hamburg	8 am – 3 pm	8 am – 6 pm	closed	8 am – 4 pm	8 am – 1 pm

** by appointment only

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District Offices' Customer Service Centres

District Office Wandsbek

	Mo	Tue	Wed	Thurs	Fr
Customer Service Centre Wandsbek Schloßstr. 60 20041 Hamburg	7 am – 3 pm	7 am – 4 pm	closed	9 am – 6 pm	9 am – 1 pm
Customer Service Centre Wandsbek Foreigners Affairs Schloßstr. 60 20041 Hamburg	8 am – 3.30 pm	8 am – 3.30 pm	closed	8 am – 4 pm	closed
Customer Service Centre Bramfeld Herthastr. 20 20179 Hamburg	8 am – 4 pm	8.30 am – 6 pm	closed	7 am – 2.30 pm	8 am – 1 pm
Customer Service Centre Alstertal Wentzelplatz 7 22391 Hamburg	closed	7.30 am – 4 pm	7 am – 2 pm	9 am – 6 pm	7.30 am – 1 pm
Customer Service Centre Rahlstedt Rahlstedter Str. 151 22143 Hamburg	7 am – 3 pm	closed	7.30 am – 2.30 pm	8.30 am – 6 pm	7.30 am – 1 pm
Customer Service Centre Walddörfer Farmsener Landstr. 202 22359 Hamburg	7 am – 2 pm	9 am – 6 pm	7 am – 2 pm	closed	7 am – 2 pm

District Office Bergedorf

	Mo	Tue	Wed	Thurs	Fr
Customer Service Centre Bergedorf Weidenbaumsweg 21 (Eingang A) 21029 Hamburg	8 am – 4 pm	7 am – 1 pm	8 am – 3 pm	9 am – 6 pm	closed
Customer Service Centre Bergedorf Foreigners Affairs ** Weidenbaumsweg 21 (Eingang A) 21029 Hamburg	Appointment booking: by phone: 040/428 28-0 or 040/428 91 2173 by mail: Ausländerabteilung@bergedorf.hamburg.de				

** by appointment only

Information

District Offices' Customer Service Centres

Bezirksamt Harburg

	Mo	Tue	Wed	Thurs	Fr
Customer Service Centre Harburg Harburger Rathauspassage 2 21073 Hamburg	8 am – 4 pm	7 am – 1 pm	8 am – 1 pm	9 am – 6 pm	closed
Customer Service Centre Harburg Foreigners Affairs Harburger Rathauspassage 2 21073 Hamburg	8 am – 4 pm	7 am – 2 pm	closed	8 am – 4 pm	closed
Customer Service Centre Süderelbe Neugrabener Markt 5 21149 Hamburg	8 am – 3 pm	9 am – 6 pm	closed	8 am – 4 pm	7 am – 1 pm
Central register matters Harburger Rathauspassage 2 21073 Hamburg	8 am – 4 pm	8 am – 1 pm	8 am – 1 pm	8 am – 4 pm	closed

Date: 2 May 2017